

The Right Call Every Time. Your Medical Home.



Remember you can
call 24 hours a day,
seven days a week.



WHAT IS A MEDICAL HOME?

A Medical Home is the **one place** you take your child for **all** your child's health care.

- checkups
- sick visits
- accidents
- special health needs
- immunizations (shots)



A Medical Home is a doctor's office, a community clinic, or a local health department. The staff there knows you, your child, and your child's health history.

EVERY CHILD NEEDS A MEDICAL HOME

A Medical Home offers the **VERY BEST CARE** for your child. Because the staff knows your child, they can:

- Catch little problems before they become big problems
- Give you advice and help in caring for your child
- Make sure your child gets checkups, screenings, and shots to stay well
- Help you find the right specialists and equipment for your child
- Tell you about helpful community programs



WHEN YOUR CHILD IS SICK OR HURT

YOU HAVE SOMEONE TO CALL FOR HELP!
YOUR DOCTOR CAN TELL YOU IF YOU SHOULD:

- Treat your child at home (They will tell you how!)
- Come to the doctor's office (They will make an appointment for you.)
- Or go to the Emergency Room. (The Emergency Room is for true emergencies – times when children may lose their life or risk their health without immediate treatment. It is rare when children need to be seen in the Emergency Room.)



**The Right Call
Every Time.**
Your Medical Home.

For help finding a Medical Home
or for information on free or
low-cost children's health insurance,
call the N.C. Family Health Resource Line
at 1-800-367-2229.

