

The Business Communications Report

Web: http://www.apexawards.com

Communications Concepts, Inc. 7481 Huntsman Boulevard, #720 Springfield, Virginia 22153-1648

703/643-2200 Fax: 703/643-2329

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Announcing the Winners of



The Twenty-second Annual **Awards for Publication Excellence**

A Competition For Communications Professionals

Dear APEX Entrant:

Thank you for participating in APEX 2010, the Twenty-second annual awards program recognizing excellence in publications work by professional communicators.

APEX Awards are based on excellence in graphic design, editorial content and the ability to achieve overall communications excellence. APEX Grand Awards honor the outstanding works in each main category, while APEX Awards of Excellence recognize exceptional entries in each of the individual categories.

With more than 3,700 entries, competition was exceptionally intense.

100 Grand Awards were presented to honor outstanding work in 11 major categories, with 1,132 Awards of Excellence recognizing exceptional entries in 127 subcategories.

The panel of judges for APEX 2010 included John De Lellis, Concepts Editor and Publisher, Carolyn Mulford, Senior Evaluator for the Publication Evaluation Program and Senior Writer & Editor of Writing That Works, Christine Turner, Contributing Editor of Writing That Works, and Bill Londino, Consulting Editor of Writing That Works.

The APEX 2010 award winners are listed on the following pages. If you won an Award of Excellence, it is enclosed and shown in this Winners' List. Grand Awards also are shown, but are being shipped under separate cover.

Should you wish to order <u>additional</u> award certificates—to recognize co-workers, colleagues or vendors who helped prepare a winning entry—see the order form on the back page of this brochure.

If your entry did not win an award this year, please accept our thanks for participating, and our best wishes for success in next year's APEX Competition.

Cordially,

John De Lellis Editor & Publisher

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Questions and Answers About APEX 2010

The

Twenty-second

Annual

Awards for

Publication

Excellence

Competition

Sponsored by the Editors of Writing That Works:

The Business

Communications

Report

How were awards presented?

APEX 2010 awards were based on excellence in graphic design, editorial content and the success of the entry—in the opinion of the judges—in achieving overall communications effectiveness and excellence.

Naturally, entries in design categories were judged solely on the basis of their graphic design, and writing entries were evaluated primarily on the basis of editorial quality.

How many entries were there? How many awards were given?

3,711 entries were evaluated, in the following distribution:

Newsletters: 439; Magazines & Journals: 626; Magapapers & Newspapers: 76; Annual Reports: 115; Brochures, Manuals & Reports: 344; Video & Electronic Publications: 328; Web & Intranet Sites: 333; Campaigns, Programs & Plans: 198; Writing: 708; Design & Illustration: 343; One-of-a-Kind Publications: 201.

A total of 100 APEX Grand Awards were presented in 11 major categories to honor the outstanding works in those categories. 1,132 APEX Awards of Excellence recognize excellence in 127 individual categories.

For the number of awards presented in each main category, please refer to the list of winning entries on the following pages.

How competitive were the entries?

Very. Each year, the quality of entries increases. Overall, this year's entries displayed an extraordinary level of quality. The APEX judges saw only the most promising publications that professional communicators could enter. From them, they had the truly difficult task of selecting the award-winning entries.

Did low-budget entries stand a chance?

Yes. Many of the winning entries in APEX 2010 were inexpensively produced. The APEX judges often were more impressed by the quality of creative ideas and concepts shown by entries than they were by the expense entailed in their execution.

Many of the award-winning entries in this and earlier APEX competitions are classic examples of good ideas, imaginatively executed, despite limitations due to tight budgets, limited resources and small staff.

Who are the APEX judges?

The panel of judges included John De Lellis, Concepts Editor & Publisher, Carolyn Mulford, Senior Evaluator for the Publication Evaluation Program and Senior Writer & Editor of Writing That Works, Christine Turner, Contributing Editor of Writing That Works: The Business Communications Report, and Bill Londino, Consulting Editor of Writing That Works.

What does Communications Concepts, the APEX sponsor, do?

Communications Concepts, Inc. helps publishing, PR and marketing professionals improve publications and communications programs through a series of focused services:

- Concepts publishes *Writing That Works: The Business Communications Report*, a bimonthly newsletter covering business writing, editing and publishing for communicators in corporate, nonprofit, agency and independent settings.
- Concepts also sponsors *PEP*, the Publication Evaluation Program and publishes www.writingthatworks.com, a Web site for business writers and communicators. In addition, *Concepts* publishes reports on business writing and communications, and provides consulting services to organizations in the communications field.

How is the list of winning entries organized?

Grand Award winners are listed by main category. Award of Excellence winners are listed within each subcategory, alphabetically by organization. Winning entries from individuals are listed alphabetically by last name at the end of each subcategory.

How can I order more award certificates?

See the order form on the **outside back cover** to order additional certificates for co-workers, supporting vendors or clients. Or download a pdf order form from http://www.apexawards.com.

GRAND AWARDS

NEWSLETTERS

FOR PROFIT

Smart Publishing Stratton Publishing & Marketing Inc. Alexandria, VA

Steven Clark
Toy Story 2 - October 9, 2009
The Walt Disney Company
Burbank, CA

FOR PROFIT SMALL OFFICE

No awards presenteed.

NONPROFIT

Public Affairs & Communications Department News & Views, November 2009 EmblemHealth New York, NY

Inside JEVS JEVS Human Services Philadelphia, PA

$NONPROFIT\,SMALL\\OFFICE$

Code T X-tra - Ascension Dryden Flight Research Center Edwards, CA

Maria Daginis The Employer's Voice -February/March 2010 Employers' Advocacy Council Kitchener, ON

MAGAZINES & JOURNALS

FOR PROFIT

T. Rowe Price: Investor -December 2009 Custom Solutions from SmartMoney New York, NY

Gil Press ON Magazine - Number 4, 2009 EMC Corporation Hopkinton, MA

Michelle Shaffran Ford Frontline -December 2009/January 2010 Ford Motor Company Dearborn, MI

MIT Sloan Management Review - Spring 2009 The Pohly Company Boston, MA

Lora Morgenstern Mine Magazine #5 Time Inc. New York, NY

David Famiano *Leader to Leader - Fall 2009* Wiley Hoboken, NJ

FOR PROFIT SMALL OFFICE

Spectrum Enriched Senior Living - Winter 2010 Wiesner Media Custom Publishing for Spectrum Retirement Communities, LLC Greenwood Village, CO

NONPROFIT

Lisa Junker Associations Now - August 2009 ASAE & The Center for Association Leadership Washington, DC

All Hands Magazine -November 2009 Defense Media Activity Anacostia Anacostia Annex, DC

NONPROFIT SMALL OFFICE

Mary Koik Hallowed Ground - Spring 2009 Civil War Preservation Trust Washington, DC Michelle Franzen Martin, Sarah Freeman Wayne State Magazine -Spring 2009 Wayne State University Alumni Association Detroit, MI

MAGAPAPERS & NEWSPAPERS

FOR PROFIT

Endocrine Today -February 2010 SLACK, Incorporated Thorofare, NJ

FOR PROFIT SMALL OFFICE

Lisa Hoffman Emergency Medicine News Emergency Medicine News New York, NY

NONPROFIT

John Elsasser PR Tactics - November 2009 The Public Relations Society of America New York, NY

Sandia Lab News Team Sandia Lab News -May 22, 2009 Sandia National Laboratories Albuquerque, NM

NONPROFIT SMALL OFFICE

HR Communications City Savvy City of Houston Houston, TX

Alfred Hall
College of Charleston Magazine
- Fall 2009
College of Charleston
Charleston, SC

ANNUAL REPORTS

FOR PROFIT

Justin Lopinot St. John's Mercy 2008 Patient Care Report Standing Partnership St. Louis, MO

FOR PROFIT SMALL OFFICE

Elizabeth Fordham Marathon Oil 2008 Annual Report Quill & Ink Houston, TX

NONPROFIT

Transforming the Landscape Drexel University Student Life & Administrative Services Philadelphia, PA

Kathleen Wall NET 2008 Annual Report -Believing in a Better Tomorrow NorthEast Treatment Centers Philadelphia, PA

2008 Port Authority Annual Report The Port Authority of New York & New Jersey New York, NY

$NONPROFIT\,SMALL\\OFFICE$

Michelle Anysz 2007-2008 Annual Report Girl Scouts -North Carolina Coastal Pines Raleigh, NC

Carla Pereira Annual Report to the Community 2009 Peel District School Board Mississauga, ON

BROCHURES, MANUALS NONPROFIT SMALL & REPORTS

FOR PROFIT

Doris Winters, Tim Talevich, Dawna Tessier Home Cooking the Costco Way Costco Wholesale Issaquah, WA

Diane Montana Retirementology Media Kit: Rethinking the American Dream in a New Economy Jackson National Life Insurance Denver, CO

Investor Presentation: ECO:nomics - The Future of Business and the Environment Peabody Energy St. Louis, MO

Cary Jordan Bridgewater College -Bridgewater Moments Admissions Publications Stamats, Inc. Cedar Rapids, IA

FOR PROFIT SMALL **OFFICE**

Retirement Resource Guide **Retirement Learning Center** Brainerd, MN

NONPROFIT

Janice Boman Environment Report Seattle City Light Seattle, WÅ

Gabriella Daley Klatt 9 to 5 Beats 10 to Life: How to (Re)Enter Society, 2nd Edition **American Correctional** Association Alexandria, VA

Elizabeth Ross The Chapel Treasures of St. Luke's Hospital St. Luke's Hospital New York, NY

Publications Staff UMDNJ Means a Vital Resource for New Jersey University of Medicine & Dentistry of New Jersey Newark, NJ

OFFICE

Sea Grant Communications The Oregon Rain Garden Guide Oregon Sea Grant Corvallis, OR

ELECTRONIC & VIDEO PUBLICATIONS

FOR PROFIT

AON Tampa Communications, OPI Practice State Board of Administration of Florida -MyFRS 2010 New Hire Video Aon Consulting Tampa, FL

Market of Choice Blogs **CAWOOD** Eugene, OR

EpiAnywhere Team, JBS International, Inc. EpiAnywhere Web-Based System Product Demo Looking Glass Analytics North Bethesda, MD

Kshitij Nerurkar HAL Lifeboat Assistant **Tata Interactive Systems** Edison, NJ

FOR PROFIT SMALL **OFFICE**

Frank Roche **KnowHR IFRACTAL** Philadelphia, PA

AGENT SUREFIRE -*INFOSEC* **MAVI Interactive LLC** Scottsdale, AZ

Lisa DiMonte Top Five Twitter Apps by Lisa DiMonte MyLegal.com McLean, VA

NONPROFIT

Keyana Tennant IEEE Women in Engineering -Nerd Girls **IEEE** Piscataway, NJ

NONPROFIT SMALL **OFFICE**

Karla Kreblein, M.A., Tania Connaughton-Espino Healthy Mom, Healthy Baby -Talking Book
North Carolina Healthy Start Foundation Raleigh, NC

Intercom - February 2010 Society for Technical Communication Fairfax, VA

WEB & INTRANET SITES

FOR PROFIT

Robyn Godfrey RSA's Advice-Based Customer Microsite **Ariad Custom Communications** Toronto, ON

Rich Arden ESPN MediaZone Redesign **ESPN** Bristol, CT

Kevin Hambel BIOtechNOW Website biotech-now.org TMG Washington, DC

Consumer Marketing Health Care Lane UnitedHealthcare Edina. MN

FOR PROFIT SMALL **OFFICE**

Corporate Communications Graybar History Book Microsite Graybar St. Louis, MO

Mary Pat Byrne Age is...JustANumber.com: The Health Resource for Women Over 50 WebEd, Inc. Chicago, IL

NONPROFIT

www.SAHPendleton.org Redesign St. Anthony's Hospital Pendleton, OR

Arthritis Today Arthritis Today Marketing Campaign Arthritis Foundation Atlanta, GA

NONPROFIT SMALL **OFFICE**

Gretchen Holmberg www.larabida.org Makes a Big Splash La Rabida Children's Hospital Chicago, IL

Health Information Group Well Child Care: A Bright Futures Curriculum for Pediatric Providers Georgetown University Washington, DC

CAMPAIGNS, PROGRAMS & PLANS

FOR PROFIT

Marc Sirockman Interactive Educational Tool: Working Together in Diabetes Artcraft Health Education Flemington, NJ

Nicole Durham State of Alabama 457 Plan Transition **Great-West Retirement Services** Greenwood Village, CO

Andreau Blanchard Verizon Benefits Renewal Mercer New York, NY

The RECOVER Plan Transamerica Retirement Services Los Angeles, CA

Live the Life You Imagined as You Reach Retirement The Vanguard Group, Inc. Valley Forge, PA

FOR PROFIT SMALL **OFFICE**

Wisp Resort Seasonal Recreation Brochures **B. James Branding Group** Pittsburgh, PA

Mike Bourgeois Go Green and Feed the Needy **Bourgeois Enterprises** Baton Rouge, LA

NONPROFIT

High School Campaign -Rewarding Possibilities Certified General Accountants of Ontario and M-Marketing Toronto, ON

NONPROFIT SMALL OFFICE

Deborah Kirchner Transform MU Campaign Millikin University Decatur, IL

Kristin Quinn Social Media Marketing Print Services and Distribution Association Alexandria, VA

WRITING

FOR PROFIT

Marketing Department New Rules for Growing Your Book of Business Jefferson National Louisville, KY

The Road Ahead for Mobile Payments - Issue: 09:06:02 The Green Sheet Rohnert Park, CA

John Von Brachel New Markets, New Expectations - June 2009 Merrill Lynch Pennington, NJ

New York-Presbyterian -The Coming Shortage of Doctors Op-Ed The Marcus Group, Inc. Little Falls, NJ

FOR PROFIT SMALL OFFICE

No awards presented.

NONPROFIT

Joan Richardson Phi Delta Kappan Magazine -The Editor's Note Phi Delta Kappa Bloomington, IN

Daniel A. Sesil, P.E., M.ASCE; Douglas P. Gonzalez, P.E., M.ASCE, Matthew D. Melrose, P.E. Newsmaker American Society of Civil Engineers/ Civil Engineering Magazine Reston, VA

NONPROFIT SMALL OFFICE

Liz Spittler Chilling Facts About Americans' Refrigerators American Dietetic Association Chicago, IL

Thad Plumley
Water Well Journal Editor's Note: Down and Out
National Ground Water
Association
Westerville, OH

Gary Passama Competing Visions -Trying to Make Sense of Healthcare Reform NorthBay Healthcare Fairfield, CA

Charlotte Thomas Transforming Transportation Society of Women Engineers Cleveland Heights, OH

Communications Team Gender-Based Classrooms Show Results in Intermediate Grades Upper Canada District School Board Brockville, ON

DESIGN & ILLUSTRATION

FOR PROFIT

Jean Fitzgerald

Capital Acumen - Winter 2010

Bank of America

New York. NY

Warren Miller, Karen Kramer BergerWorld - Featuring 2008: The Year in Review Berger Group Holdings, Inc. Morristown, NJ Artful Travels - Traveler, January/February 2009 Pace Communications for AAA Northern California, Nevada & Utah Greensboro, NC

Custom Publishing SILVERKRIS - December 2009 SPH Magazines Pte Ltd Singapore

FOR PROFIT SMALL OFFICE

Participant Marketing Alere Depression Campaign Alere Dallas, TX

Gary Halpern Praying Mantis by Mark Moffett - PhotoMedia Summer 2009 The PhotoMedia Group, Inc. Seattle, WA

NONPROFIT

Robert Cao-Ba ASU Magazine - December 2009: Barrett Opening Arizona State University Alumni Association Tempe, AZ

Rose Richey PS Magazine - March 2009 Military Officers Association of America Alexandria, VA

Isabella Mathews, Julie Fournier Right Tools. Right Now. REALTOR® Magazine, April 2009 National Association of REALTORS® Chicago, IL

NONPROFIT SMALL OFFICE

Jeff Ortiz
IAPMO Annual Conference
Preview
IAPMO
Ontario, CA

Susan Hawkins

Horizons Cover:

Sandhill Crane Mom & Baby

Lake County Forest Preserves

Libertyville, IL

ONE-OF-A-KIND PUBLICATIONS

FOR PROFIT

One Journey: A Collection of Inspiring Dog and Cat Stories Brought to You by Purina One D Custom Dallas, TX

Robert Boston The Healthcare Survival Guide Health Advocate, Inc. Plymouth Meeting, PA

Super Bowl XLIV Program NFL/H.O. Zimman, Inc. Lynn, MA

FOR PROFIT SMALL OFFICE

Jillian Perkins Sustainable Investing: Opportunities in a Green Market Arnerich Massena, Inc. Portland, OR

NONPROFIT

Robert F. Black Engineering Go for It! American Society for Engineering Education Washington, DC

2010 South Florida Environmental Report South Florida Water Management District West Palm Beach, FL

NONPROFIT SMALL OFFICE

Deborah Burzynski Family Asthma Guide Children's Health Fund New York, NY

Joelle Hahn Westie's Triple Decker Decision Northwest Federal Credit Union Herndon, VA

AWARDS OF EXCELLENCE

Newsletters

1. Newsletters - Print

Miriam Ramos, M.S. Ed ASPCA Pro Learning New York, NY

Chris Evans, Ellen Houghton Bloomington Hospital Bloomington, IN

Teresa B. Dickinson BNA Arlington, VA

Dr. Dana M. Barry CAMP / Clarkson University Potsdam, NY

Donato Pietrodangelo Cuong Nhu Oriental Martial Arts Association, Inc. Tallahassee. FL

DAWSON + MURRAY+ TEAGUE Communications Dallas, TX

Rebecca Amoroso, Howard Mills Deloitte, Insurance Industry Group New York, NY

Ric Edelman Edelman Financial Services LLC Fairfax, VA

Marlice Gulacsik GA Creative, Inc. Bellevue, WA

Jennifer M. Davis Georgia Defense Lawyers Association Atlanta, GA Katie Shenk Great-West Retirement Services Greenwood Village, CO

Robert Stoldal Historic Preservation Commission Las Vegas, NV

Joan Quigley Hoboken University Medical Center Hoboken, NJ

Kelly Ann Doktor Holyoke High School Media Center Holyoke, MA

Hope Health Kalamazoo, MI

LaShandra Gary, Raven Padgett Howard University Washington, DC

Dennise Brogdon The Hughston Foundation Columbus, GA

Brenda Rood International Foundation of Employee Benefit Plans Brookfield, WI

Patricia M. Burgio, APR Lancaster Central School District Lancaster, NY

Shirley Williams Legal Counsel for the Elderly Washington, DC

Lockheed Martin, Creative & Strategic Services Richland, WA

Loyola University Health System Maywood, IL

Lynne Harris NISH Vienna, VA

Kitty Fahey NOAA Coastal Services Center Charleston, SC OptumHealth/Carrot Reston, VA

Scott Kane, Ron Wilshire PAGES - Clarion University of Pennsylvania Clarion, PA

Corporate Communications Publix Super Markets, Inc. Lakeland, FL

Tamara Barto PVHMC Cancer Center Pomona, CA

Research!America Alexandria, VA

Corporate Communications Department SHAZAM, Inc. Johnston, IA

Tom Lunde STC Chicago Palatine, IL

Karen Edgar Tilcon New York Inc. Wharton, NJ

Jennifer Topolsky Vanguard Malvern, PA

Tim Dyhouse VFW Magazine Kansas City, MO

Isabelle Cohen-DeAngelis Wiley Hoboken, NJ

2. Newsletters - Electronic & Web

William S. Bike Academic Professional Advisory Committee of the University of Illinois at Chicago Chicago, IL

Suzy Logan American Thoracic Society New York, NY

LoriAnne Abbaterusso Ariad Custom Communications Toronto, ON Jennifer C. Loftus Astron Solutions New York, NY

Chute Gerdeman Columbus, OH

HR Communications City of Houston Houston, TX

Mark Arend Conway Data Inc. Norcross, GA

Aimée Yawnick Core Growth and Development Needham, MA

Eleanor Barrett Deloitte, Insurance Industry Group New York, NY

Anita Dennis Dennis Communications LLC Maplewood, NJ

Jill Galinski Excellus BlueCross BlueShield Rochester, NY

Ian L. Cordes Florida Medical Directors Association West Palm Beach, FL

Allison Babb GreatSmallBusinessAdvice.com Kennesaw, GA

Healthcare of Ontario Pension Plan Toronto. ON

Geoff Bilau, Tim den Hartog IAPMO Ontario, CA Bethany Marzewski IFRACTAL Philadelphia, PA

Marketing Department Industrial Accident Prevention Association/SWPSO Mississauga, ON

Kendall Summerhawk Kendall Summerhawk.com Tucson, AZ

Vivendra de Silva Oman Qatari Telecommunications Company SAOC Seeb, Oman

Pace Communications for Wells Fargo Advisors Greensboro, NC

Meredith Kinder STC Carolina Chapter Raleigh, NC

Rhonda Shappert Winning Through Pageantry Grove City, OH

Jim Lyons Xcel Energy Minneapolis, MN

3. Newsletters - E-Mail

Fletcher & Wilder Communications, Inc., Appropriate Solutions, Inc. A4M American Academy of Anti-Aging Medicine Littleton, MA

TRIAL Editors American Association for Justice Washington, DC

Clutterbugs New York, NY

Alan Murphy John Wayne Airport Costa Mesa, CA Eddie Stowe McKesson Provider Technologies Alpharetta, GA

Andrea De'Osuna Microsoft - SMSG Readiness Deer Harbor, WA

Colleen M. Kelley National Treasury Employees Union Washington, DC

Shary Denes Sugar Loaf Community Foundation Sugar Loaf, NY

4. Custom-Published Newsletters

Kathy Abernethy High Construction Company Lancaster, PA

Hope Health Kalamazoo, MI

Hugh Furneaux Lantana Consulting Group Toronto, ON

Bethany Borger Penton Custom Solutions Cleveland. OH

The Vanguard Group, Inc. Valley Forge, PA

5. Newsletter Writing

Willona Sloan ASCD Alexandria, VA

Kim Howard Association of Corporate Counsel Washington, DC Lori Feldman Aviva LLC Wildwood, MO

John E. Sandy High Real Estate Group LLC Lancaster, PA

Kendall Summerhawk KendallSummerhawk.com Tucson, AZ

Eddie Stowe McKesson Provider Technologies Alpharetta, GA

Bethany Borger Penton Custom Solutions Cleveland. OH

The Willamette Galley Staff Society for Technical Communication Willamette Valley Chapter Beaverton, OR

Donna Kutt Nahas South Nassau Hospital Oceanside, NY

Tim Hilger Spidell Publishing, Inc. Anaheim, CA

Steven Clark The Walt Disney Company Burbank, CA

David Famiano Wiley Hoboken, NJ

Jennifer Mirabile Young & Associates Cranberry Township, PA

6. Newsletter Design& Layout

Custom Solutions from SmartMoney New York, NY

Patient News Publishing Haliburton, ON

The Port Authority of New York & New Jersey New York, NY Shelby Putnam Tupper Shelby Designs & Illustrates Oakland, CA

Camille Baxter University of Illinois Medical Center Chicago, IL

Steven Clark The Walt Disney Company Burbank, CA

David Famiano Wiley Hoboken, NJ

7. One to Two Person– Produced Newsletters

Internal Communications The Bon-Ton Stores, Inc. Milwaukee, WI

Abby Trexler Brightpoint, Inc. Indianapolis, IN

C.F. Evans & Company, Inc. Orangeburg, SC

Richard Wien CBS New York, NY

Ian Cordes Corecare Associates West Palm Beach, FL

Crutchfield Dermatology Eagan, MN

Research Cushman & Wakefield, Inc. New York, NY

Camille Kuntz, Linda Eller The Delta Kappa Gamma Society International Austin, TX

Stephen M. Monroe Irving Levin Associates Norwalk, CT Patricia Burgio, APR Lancaster Central School District Lancaster, NY

Taha Ebrahimi The Navigators Group, Inc. Rye Brook, NY

Richard Brown Prestonwood West Homeowners Association Dallas, TX

Public Affairs Council Washington, DC

Jeremy Lejeune RiverCrest Golf Club Oaks. PA

Nicholas Smith, Akilah Dressekie Rouge Valley Health System Toronto, ON

Bill Maselunas Safety-Kleen Systems, Inc. Plano, TX

USC Health Sciences Public Relations and Marketing and Leslie Baker Graphic Design Los Angeles, CA

Paula Willits Wiley Hoboken, NJ

8. New Newsletters

Amanda C. Ellis Amanda Ellis Legal Search Dallas, TX

Jennifer C. Loftus Astron Solutions New York, NY

Country Meadows Retirement Communities Hershey, PA Drew Campbell Institutional Real Estate, Inc. San Ramon, CA

Catherine Morris The John Marshall Law School Chicago, IL

Communications and Government Relations Team Ontario Nurses' Association Toronto, ON

Communications Team, Terry Simzer Upper Canada District School Board Brockville, ON

9. Most Improved Newsletters

Internal Communications American Institute of CPAs New York, NY

James Burgin ARMS National Marketing Program Charlestown, IN

Robert King Association for the Advancement of Medical Instrumentation Arlington, VA

David Michael Conner Association of Community College Trustees Washington, DC

Brad Pokorny Bahá'í International Community New York, NY

CEO Update Washington, DC

Gabino Cabanilla Coachella Valley Water District Coachella, CA

Education Division Hospital for Special Surgery New York, NY

Christy Lui, Kate Winckler Marketing On Demand LLC Oconomowoc, WI Steven E. Sacks, CPA Moore Stephens North America, Inc. Saddle Brook, NJ

Mary Quinn Nassau BOCES Garden City, NY

Gregg Dahlheim The Nebraska Medical Center Omaha, NE

California Independent Banker newsLINKED Marketing Strategies, LLC, Media Communications Group Salt Lake City, UT

Tessa Burton Northwestern Memorial Hospital Chicago, IL

Noelle Wojciehowski NoWater Communications Loxley, AL

Jennifer Doron Ohio Environmental Council Columbus, OH

Elisa Becze Oncology Nursing Society Pittsburgh, PA

Pulmonary Hypertension Association Silver Spring, MD

James Keller Queens Library Jamaica, NY

Daniel S. Brown, Jr., Ph.D. Religious Communication Association Grove City, PA

Terra Bowling Sea Grant Law Center University, MS

Magazines & Journals

10. Magazines & Journals - Print

American University College of Arts and Sciences Washington, DC

Lori M. Quiller Association of County Commissions of Alabama Prattville, AL

Warren Miller, Karen Kramer Berger Group Holdings, Inc. Morristown, NJ

Lavenia A. Norford Bridgewater Retirement Community Bridgewater, VA

The Chester County Hospital Westchester, PA

Doug Tolf, Diane Arthur, Ken Lynch City of Surprise, Arizona Surprise, AZ

Cindy Stevens Consumer Electronics Association Arlington, VA

Communications & Marketing Department Family, Career and Community Leaders of America Reston, VA

Corporate Communications Graybar St. Louis, MO Kathleen M. Andrews Illinois Department of Natural Resources Springfield, IL

Catherine Savage Lake County Forest Preserves Libertyville, IL

Martin Memorial Health Systems Stuart, FL

Clinton R. Coleman Morgan State University, Office of Public Relations & Communications Baltimore, MD

Communications Division National Business Aviation Association Washington, DC

Pamela Sharif National Society of Black Engineers Alexandria, VA

The North Carolina Sea Grant Communications Team North Carolina Sea Grant Raleigh, NC

Communications and Government Relations Team Ontario Nurses' Association Toronto, ON

Betsy Boyd-Flynn Oregon Medical Association Portland, OR

Pace Communications for Bluetooth Greensboro, NC

Nancy Fitzpatrick Quota International Washington, DC

Lorraine McConnell Saint Peter's College Jersey City, NJ E. Thomas Hall SkillsUSA Leesburg, VA

John H. Tibbetts South Carolina Sea Grant Consortium Charleston. SC

Lisa Yamada Toyota Motor Sales, U.S.A., Inc. Torrance, CA

University of Southern California, Health Sciences Public Relations & Marketing Los Angeles, CA

Kerry Haggard Words'worth Parkview, South Africa

11. Magazines & Journals - Print Over 32 Pages

Allegheny West Magazine Imperial, PA

Christine Spiegel Alpha Phi International Evanston, IL

Joseph M. Kelly American Bankers Association Washington, DC

Lisa V. Comforty American Bar Association Chicago, IL

American Industrial Hygiene Association Fairfax, VA

John Bisney American Moving & Storage Association Alexandria, VA

Noëlle A. Boughanmi American Podiatric Medical Association Bethesda, MD

Beth Smiley American Rose Society Shreveport, LA Robert F. Black American Society for Engineering Education Washington, DC

Anne Elizabeth Powell American Society of Civil Engineers/ Civil Engineering Magazine Reston, VA

Gretchen Pienta, Brian Stafford, David Jern American Society of Plumbing Engineers Des Plaines, IL

Matthew J. Seelinger The Army Historical Foundation Arlington, VA

Marge Scherer ASCD Alexandria, VA

Association of Christian Schools International Colorado Springs, CO

Kim Howard Association of Corporate Counsel Washington, DC

Kenneth E. Spence Association of Healthcare Internal Auditors Wheat Ridge, CO

BRTRC Fairfax, VA

CEO Advisors, LLC Redford, MI

Cerner Creative Services Cerner Corporation Kansas City, MO

Construction Financial Management Association Princeton, NJ

Credit Union Association of New York Albany, NY

Custom Solutions from SmartMoney New York, NY Editorial Team Cygnus Business Media Fort Atkinson, WI

Defense Acquisition University Fort Belvoir, VA

D. Teddy Diggs EDUCAUSE Boulder, CO

Barbara Spector Family Business Philadelphia, PA

Lance Ritchlin Financial Planning Association Denver, CO

Veronica Zysk Future Horizons, Inc. Waynesville, NC

Georgia Association of REALTORS® Atlanta. GA

The Green Sheet Rohnert Park, CA

Jonathan Jarashow H. Crimson Inc. Spring Valley, NY

Rosie Fuentes Harrah's Las Vegas, NV

Jonna Kane MacDougall, J.D. Indiana University School of Law - Indianapolis Indianapolis, IN

Praveen Malla Infosys Technologies Limited Bangalore, India

Marian Newell Institute of Scientific and Technical Communicators Croydon, UK Terri Gates, Mike Bauhof, Nate Paul KETC St. Louis, MO

McKnight's Staff McKnight's Long-Term Care News Northfield, IL

McNeill Group Inc. Yardley, PA

Ed Hoffman NASA Academy of Program/ Project and Engineering Leadership Washington, DC

National Association of Certified Valuation Analysts Salt Lake City, UT

Principal Leadership Team National Association of Secondary School Principals Reston, VA

Office of Education & Outreach National Park Service, Natural Resource Program Center Denver, CO

Sandra E. Shumway National Shellfisheries Association Groton, CT

National Staff Development Council Dallas, TX

Pace Communications for Wachovia Wealth Management Greensboro, NC

Tina Berres Filipski Promotional Products Association International Irving, TX

Patricia Kirby Radius Magazine Carmel, IN Registry of Interpreters for the Deaf, Inc. Alexandria, VA

Patricia L. Harman Restoration Industry Association Columbia, MD

S&A Cherokee Cary, NC

Society for Technical Communication Fairfax, VA

Anne Perusek Society of Women Engineers Cleveland Heights, OH

Michele Reed SUNY Oswego Oswego, NY

Brad Burnside TMB Publishing, Inc. Northbrook, IL

Betsy Beard Tragedy Assistance Program for Survivors Washington, DC

Janice M. Fink The University of Alabama National Alumni Association Tuscaloosa, AL

Bill Clayton, Mira Lancaster University of Michigan, Communications & Marketing Ann Arbor, MI

Denise Forster, Cullen Couch University of Virginia Law School Foundation Charlottesville, VA

David Famiano Wiley Hoboken, NJ

Young Adult Library Services Association Chicago, IL 12. Magazines & Journals - Electronic & Web

Alison Hau The Creative Group Menlo Park, CA

Monya Keane EMC•now Magazine Hopkinton, MA

Nick Green MacDuff Consulting Bethesda, MD

Laura King The Missouri Watercolor Society Columbia, MO

Pamela Fields Webb Promotional Products Association International Irving, TX

13. Custom-Published Magazines & Journals

Convergent Health Solutions Montvale, NJ

Maureen Wisener Feather River Hospital Paradise, CA

Charles Talley First Tennessee Bank Memphis, TN

Jamie Roberts Hammock Publishing Nashville, TN

Holland America Line/ Story Worldwide/DDB Seattle Seattle, WA

Tom Martinelli Martinelli-Slocum Publishing Poughkeepsie, NY

McNeill Group Inc. Yardley, PA

Paul Natinsky Natinsky Publishing Network Royal Oak, MI ABC Florida Gulf Coast Chapter newsLINKED Marketing Strategies, LLC, Media Communications Group Salt Lake City, UT

Pace Communications for Syngenta Greensboro, NC

The Pohly Company Boston, MA

Antonio Veronesi Synersea SRL in Cooperation With McMurry Inc. Viareggio, Italy

Jason Baez Wax Custom Communications Miami, FL

Isabelle Cohen-DeAngelis Wiley Hoboken, NJ

14. Magazine & Journal Writing

Gabriella Daley Klatt American Correctional Association Alexandria, VA

Lauren Evoy Davis American Society of Clinical Oncology Alexandria, VA

Liz Massey Arizona State University Alumni Association Tempe, AZ

Heather Ryndak Swink Association Forum of Chicagoland Chicago, IL

Association of Healthcare Internal Auditors Wheat Ridge, CO Jean Fitzgerald Bank of America New York, NY

Warren Miller, Karen Kramer Berger Group Holdings, Inc. Morristown, NJ

Capco London, UK

Colin Ellis Certified General Accountants of Ontario Toronto, ON

Dean Holzkamp Colorado Medical Society Denver, CO

T. Foster Jones, Anita Thompson Costco Wholesale Issaquah, WA

Donna Schillinger Deafness Research Foundation Clarksville, AR

Strategic Finance Staff IMA Montvale, NJ

Sheri W. Greenhoe Michigan State Medical Society East Lansing, MI

Warren Lacy Military Officer Magazine Alexandria, VA

Timothy Captain, Annette Gray National Kitchen & Bath Association Hackettstown, NJ

Nebraska Bankers Association newsLINKED Marketing Strategies, LLC, Media Communications Group Salt Lake City, UT

Marilyn Ranson, Diane Barney NorthBay Healthcare Fairfield, CA Pace Communications for Bluetooth Greensboro, NC

Peter Szatmary Phi Kappa Phi Forum Baton Rouge, LA

Mark Michelson Printing Impressions Magazine Philadelphia, PA

Peggy Edwards Professional Tennis Registry Hilton Head Island, SC

TMG Washington, DC

Jack Greer University of Maryland Sea Grant College Park, MD

USTA/H.O. Zimman, Inc. Lynn, MA

Mike Santarini Xilinx, Inc. San Jose, CA

15. Magazine & Journal Design & Layout

Robert Cao-Ba Arizona State University Alumni Association Tempe, AZ

Association of Christian Schools International Colorado Springs, CO

Breuna K. Baine bainedesignworks Montgomery, AL

Mary Koik Civil War Preservation Trust Washington, DC

Michael Farish Design Motive Ltd London, UK

Barbara Burrows Home Digest Oakville, ON LaShandra Gary, Raven Padgett Howard University Washington, DC

Jeff Ortiz, Tim den Hartog, Angela Han IAPMO Ontario, CA

Imagination Publishing Chicago, IL

Luisa Menjivar, Lai Oy Louie International Monetary Fund Multimedia Services Washington, DC

Marilyn Barnett MARS Advertising Southfield, MI

Lynne Woychik Military Officers Association of America Alexandria, VA

Scott Dotter, Josh Blatt National Kitchen & Bath Association Hackettstown, NJ

Molly Renda NC State Alumni Association Raleigh, NC

Communications Department Pennsylvania Bar Association Harrisburg, PA

Lorenzo H. Wilkins SD33/Art Direction & Design Silver Spring, MD

Karen Stanwood, Lori Shields SLACK Incorporated Thorofare, NJ

Texas Monthly Custom Publishing Austin, TX

Donna Mulder Thrivent Financial for Lutherans Appleton, WI

TMG Washington, DC Lori Marchetti Towson University Design Center Towson, MD

Tiffany Roskamp-Bunt University of Montevallo Montevallo, AL

USTA/H.O. Zimman, Inc. Lynn, MA

Isabelle Cohen-DeAngelis Wiley Hoboken, NJ

Mike Santarini Xilinx, Inc. San Jose, CA

16. One to Two Person– Produced Magazines & Journals

Hong Zhao 4Dimension.ca Toronto, ON

Collin R. Bakse Airlift/Tanker Quarterly Belleville, IL

Walt Albro American Bankers Association Washington, DC

Liz Spittler American Dietetic Association Chicago, IL

Wendy Schrupp American Snowsports Education Association Lakewood, CO

Warren Miller, Karen Kramer Berger Group Holdings, Inc. Morristown, NJ Deanna Stewart, Janet Mundy Cal Poly Pomona Pomona, CA

Beth Khan Medical University of South Carolina, College of Nursing Charleston, SC

Katherine J. Hall, Ph.D. Northwest Center for Public Health Practice Seattle, WA

Courtney Accurti Pennsylvania State Association of Boroughs Harrisburg, PA

Karen Carlson, James Hawker Southern Illinois University School of Medicine Springfield, IL

Ingrid Griesel Words'worth Parkview, South Africa

17. New Magazines & Journals

AACN Aliso Viejo, CA

Gabriella Daley Klatt American Correctional Association Alexandria, VA

Abbey J. Porter Fox Chase Cancer Center Philadelphia, PA

Publication Design, Inc. Zionsville, PA

Joanne V. Loewy, DA, LCAT, MT-BC SAGE Thousand Oaks, CA

Custom Publishing SPH Magazines Pte Ltd Singapore

18. Most Improved Magazines & Journals

American Academy of Pediatrics Elk Grove Village, IL

Katelyn Wyszynski American Association of Motor Vehicle Administrators Arlington, VA

Maryann Gorman ASTM International West Conshohocken, PA

CIRE staff Commercial Investment Real Estate Magazine Chicago, IL

Fourth Element Atlanta, GA

Deann French, Rachel Romines Independent Insurance Agents of Illinois Springfield, IL

Bill White MillerWhite, LLC Indianapolis, IN

Oncology Nursing Society Pittsburgh, PA

Tyler Barnes Professional Snowsports Instructors of America -Northwest Seattle, WA

Larry Preslar SPARK Publications Matthews, NC

TMG Washington, DC

Roger Hagy, Jr. The University of Virginia's College at Wise Wise, VA

Katie Neith USC Health Sciences Public Relations and Marketing Los Angeles, CA

Kevin Graham Xcel Energy Denver, CO

Magapapers & Newspapers

19. Magapapers & Newspapers - Print

Anne Hegland American Academy of Pediatrics Elk Grove Village, IL

Jessica Smith Dallas Bar Association Dallas, TX

Sarah Kowalski Humane Society Youth East Haddam, CT

Georgia C. Stelluto IEEE-USA Washington, DC

Rachel Speirs Institutional Real Estate, Inc. San Ramon, CA

Lake County Council on Aging Mentor, OH

Chrisie Scott Meridian Health Neptune, NJ

Dawn-Marie De Four-Gill The University of the West Indies, Marketing and Communications Port of Spain, WI

20. Custom-Published Magapapers & Newspapers

No awards presented.

21. Magapaper & Newspaper Writing

Dave Rector MRC Medical Communications Emerson, NJ

Michelle Hogan Nephrology Times New York, NY Peabody Energy St. Louis, MO

Barbara Geehan, Robin Bates St. Mary's College of Maryland St. Mary's City, MD

22. Magapaper & Newspaper Design & Layout

Nichole Sloop Cerner Corporation Kansas City, MO

Bridgette Blair Public Citizen Washington, DC

23. One to Two Person– Produced Magapapers & Newspapers

Robin Vanderwerff, Jodee Kilroy Lakewood Chamber of Commerce Lakewood, CA

Michael Uva Northeast Ohio Regional Sewer District Cleveland, OH

Patricia Lynn Morrison Sisters of the Precious Blood Dayton, OH

24. Most Improved Magapapers & Newspapers

Lee Beadling and the Orthopedics Today Staff Orthopedics Today Thorofare, NJ

Leticia Tejada The Providence American Providence, RI

Jon Nalick USC Health Sciences Campus Public Relations and Marketing Los Angeles, CA

Annual Reports

25. Annual Reports -Print

Jennifer Strass American Public Health Association Washington, DC

Cari Weller, Heather Hise Goodwill Industries of Kentucky, Inc. Louisville, KY

Half Hollow Hills Central School District Dix Hills, NY

David Langton Langton Cherubino Group New York, NY

Elizabeth Leis-Newman LifeBridge Health Baltimore. MD

Lisa Mayles LifeShare Community Blood Services Elyria, OH

Christine Rogers North Carolina Healthy Start Foundation Raleigh, NC Communications and Government Relations Team Ontario Nurses' Association Toronto, ON

Scott Warne
Warne Marketing
& Communications
Toronto, ON

Western Reserve Land Conservancy Novelty, OH

26. Annual Reports - Print Over 32 Pages

Tamara Mazerall Canadian Blood Services Ottawa, ON

Agathe Plamondon Communicateurs du Fauve Montreal, PQ

Education Division Hospital for Special Surgery New York, NY

Joanne Duncan Pacific Northwest National Laboratory Richland, WA

Peabody Energy St. Louis, MO

Communications & Marketing United Way/Centraide Ottawa Ottawa, ON

Constituent Communications & Design Departments WGBH Boston, MA

27. Annual Reports - Electronic & Web

Eleanor Barrett Deloitte, Global Financial Services Industry, Insurance New York, NY

Corporate Communications Entergy Corporation New Orleans, LA Healthcare of Ontario Pension Plan Toronto, ON

Susan Dyer National Volunteer Fire Council Greenbelt, MD

Denise Mosgrove San Diego Convention Center Corporation San Diego, CA

Communications Team, Terry Simzer Upper Canada District School Board Brockville, ON

28. Annual Report Writing

Leslie Miller American College of Radiology Reston, VA

Certified General Accountants of Ontario Toronto, ON

Sarah Flanagan Great-West Retirement Services Greenwood Village, CO

29. Annual Report Design & Layout

Concurrent Technologies Corporation, Operator of the National Defense Center for Energy and Environment Johnstown, PA

Great Lakes Commission Ann Arbor, MI

Bruce Swart The John Marshall Law School Chicago, IL

Office of Communications U.S. Department of Energy, National Energy Technology Laboratory Pittsburgh, PA

30. One to Two Person– Produced Annual Reports

Betty Dann, Jennifer Parraga St. Joseph's Health Care, London and St. Joseph's Health Care Foundation London, ON

31. Most Improved Annual Reports

Jane Martinsons National Association for Healthcare Quality Glenview, IL

Pardee Hospital Hendersonville, NC

Brochures, Manuals & Reports

32. Education & Training Brochures, Manuals & Reports

Jodi Malecha Ascensus Brainerd, MN

Susan Kimner The CDM Group, Inc. Bethesda, MD

Janice Comes Davis & Company Glen Rock, NJ Kimberly Lopez Ford Motor Company, Retailer Education & Training Dearborn, MI

FSA Management Group Louisville, KY

Krysti Manalo Great-West Life & Annuity Insurance Company Greenwood Village, CO

Carroll Harrington Harrington Design Palo Alto, CA

Bruce Swart The John Marshall Law School Chicago, IL

Makeda Publishing Ltd. Calgary, AB

Melissa Giovagnoli, Amy Franko Networlding Chicago, IL

Nyman Ink -Concepts That Click Toronto, ON

Sapna Parekh Palo Alto Medical Foundation Mountain View, CA

33. Marketing Brochures, Manuals & Reports

Ambika Seshadri Elsevier Health Sciences Philadelphia, PA

Kevin Tynan UIC Office of Marketing and Communications Chicago, IL 34. PR, Public Information & Public Service Brochures, Manuals & Reports

NIA Team, National Institute on Aging Alzheimer's Disease Education and Referral Center North Bethesda, MD

Planning Innovations Section Ontario Ministry of Municipal Affairs and Housing Toronto, ON

OSU Ohio Sea Grant Columbus, OH

Professional Presence Communication Consulting Tucson, AZ

35. Media Kits

Julie Hilgenberg American Physical Therapy Association Alexandria, VA

BASS ESPN Outdoors Lake Buena Vista, FL

Karin Pitrone, Tammie Gizicki BNP Media Troy, MI

Aydan Savaser Commercial Finance Association New York, NY

CUES Marketing Team Madison, WI

Public Affairs San Diego Convention Center Corporation San Diego, CA

Treskoi PR Miami, FL 36. Corporate Capability & Identity Materials

Diane Montana Jackson National Life Insurance Denver, CO

Loyola University Health System Maywood, IL

Kristin Manke Pacific Northwest National Laboratory Richland, WA

Teresa Wenta Providence Regional Medical Center Everett Everett, WA

Carolyn Hammond Washington Hospital Center Washington, DC

37. Product & Software Manuals

Richard B. Adams, Lou Soto Control Products – Protected Home, Inc. Division Minneapolis, MN

Healthcare of Ontario Pension Plan Toronto, ON

MSGovern Chesterfield, MO

Steven Winnefeld Safety Vision LLC Houston, TX

Larry Schlichting Scantron Corporation San Diego, CA

Donna Jones Zebra Technologies Corp. Vernon Hills, IL 38. Employee & Benefit Materials

Aon Consulting for Ingram Micro Irvine, CA

Diane Leary Buck Consultants New York, NY

Cindy Fletcher Great-West Retirement Services Greenwood Village, CO

Elizabeth Reichel Mercer HR Consulting New York, NY

New York State Department of Civil Service, Employee Benefits Division Schenectady, NY

Peggy Mick Towers Watson Stamford, CT

Judi Ryce Vanguard Wayne, PA

39. Member & Customer Materials

Benefits Information Department Military Officers Association of America Alexandria, VA

Joan Wallner UnitedHealthcare Edina. MN

40. Financial & Investment Materials

Katie Shenk Great-West Retirement Services Greenwood Village, CO

Nicole Durham Great-West Retirement Services Greenwood Village, CO

Maria Miranda Vanguard Valley Forge, PA

41. Health & Medical Materials

ADEAR Team, National Institute on Aging Alzheimer's Disease Education and Referral Center North Bethesda. MD

Marc Sirockman Artcraft Health Education Flemington, NJ

Amanda Roach Bloomington Hospital Bloomington, IN

Megan McGarvey CarolinaEast Health System New Bern, NC

Robert Pankratz, Pat Daley Elsevier Maryland Heights, MO

USAID | Deliver Project John Snow, Inc. Arlington, VA

Peter Sonnenreich Kikaku America International Washington, DC

Lee Jenkins, Lena Markley, Greg Sitzmann Levine & Associates, Inc. Washington, DC Katrina Holt National Maternal and Child Oral Health Resource Center Washington, DC

Liane Burns Time Inc. Content Solutions New York, NY

42. Meeting & Event Materials

Sarah Reiss The American Academy of Anti-Aging Medicine Boca Raton, FL

Susanne Ho KMB Hong Kong

Publishing Services Metal Construction Association Glenview, IL

Pardee Hospital Foundation Hendersonville, NC

Professional Housing Management Association Leesburg, VA

Allison Glass Vanguard Wayne, PA

43. Catalogs, Directories & Guides

Rob Majury Arts Council of Sault Ste. Marie and District Sault Ste. Marie, ON

Ascend Integrated Media Team Ascend Integrated Media Overland Park, KS

Lisa Antram Catalina Communications Henderson, NV

Drexel University Student Life & Administrative Services Philadelphia, PA

Rosie Fuentes Harrah's Las Vegas, NV Marketing Matters Hollywood, FL

Melissa W. Carroll Melissa Carroll Art & Design Lancaster, PA

Michael Cassa Oswego Visitors Bureau Oswego, IL

Pace Communications for AAA Northern California, Nevada & Utah Greensboro, NC

Technical Publications Group Pella Corporation Pella, IA

Jacob Webster PM Systems Corporation Chapin, SC

Fabi Preslar SPARK Publications Matthews, NC

44. Books & eBooks

Charlene Wexler Author House Chicago, IL

Zeena Feldman Carnegie Endowment for International Peace Washington, DC

Susan C. Daffron Logical Expressions, Inc. Sandpoint, ID

Carlton G. Brown, Ph.D., RN, AOCN Oncology Nursing Society Pittsburgh, PA

VFW Magazine Kansas City, MO

45. Green Materials

AHA! Vancouver, WA

Robin Goettel Illinois-Indiana Sea Grant Urbana, IL

Kim Kosko, Rory Joyce, Marsha Samuel New Jersey Marine Sciences Consortium/ New Jersey Sea Grant Fort Hancock, NJ

David Plaskow New Jersey Society of CPAs Roseland, NJ

Robin Wienke North Carolina Sea Grant Raleigh, NC

Kent Wilson Wilson Imaging & Publishing, Inc. Upland, CA

46. Special Purpose Brochures, Manuals & Reports

Communications Department Akron Public Schools Akron, OH

Publications Department CARF International Tucson, AZ

Terri Knapp, Danielle Ward Elsevier Maryland Heights, MO

Peter Sonnenreich Kikaku America International Washington, DC Knotice Akron, OH

Patricia Burgio, APR Lancaster Central School District Lancaster, NY

Publishing Services Legal Services Society of British Columbia Vancouver, BC

Jared Spencer Mercer Workforce Communication & Change New York, NY

Yvette Mulkey National Association of Social Workers Washington, DC

Pace Communications for AAA Northern California, Nevada & Utah Greensboro, NC

Public Affairs Council Washington, DC

Linda Silverstein Rashi School Newton, MA

47. Most Improved Brochures, Manuals & Reports

Birth To Three Eugene, OR

Communications Department Graduate Management Admission Council McLean, VA

Tina Hawkins Mercer New York, NY

Publishing Services Metal Construction Association Glenview, IL Susan Beschler Penn State Milton S. Hershey Medical Center and College of Medicine Hershey, PA

EQRO Technical Writing Staff QSource Nashville, TN

The Segal Company and Coachella Valley Water District Coachella, CA

Beverly Valdez Social & Scientific Systems Silver Spring, MD

Transamerica Retirement Services Los Angeles, CA

Electronic & Video Publications

48. Education & Training Electronic & Video Publications

Andy Hawk American Snowsports Education Association Lakewood, CO

APTECH LIMITED Mumbai, India

Iskandaria Masduki Center for Information Management & Educational Services Tallahassee, FL

Documentation Team Children's Hospital Boston Boston, MA Chris Basiaga, Jason Bramlette, Jon Kennedy Cisco WebEx University Rancho Cordova, CA

Coremetrics University Coremetrics, Inc. Austin, TX

Aodhan F. Richardson FedEx Express HR Measures & Services Memphis, TN

Kristen Smolen Ford Motor Company, Retailer Education & Training Dearborn, MI

Nancy Rodibaugh Human Resource Services -Purdue University West Lafayette, IN

Sarah Chambers IFRACTAL Philadelphia, PA

Ayo Abunseinde, Padraic Hughes International Monetary Fund Multimedia Services Washington, DC

Karen Abbas, RN, MS, AOCN Meniscus Educational Institute West Conshohocken, PA

Sharon Moen Minnesota Sea Grant Program Duluth, MN

MyFire Learning Idaho Falls. ID

National Sudden and Unexpected Infant/Child Death & Pregnancy Loss Consortium Washington, DC

John Cardillo New York State Teachers' Retirement System Albany, NY Department of Media Production Professional Development Program Albany, NY

Tobacco Interventions Project Professional Development Program Albany, NY

Ann P. Schreiber SkillsUSA Leesburg, VA

Blended Learning Team SSE St. Louis, MO

David van Hoogenhuize Toronto Real Estate Board Don Mills, ON

Bruce Haghighat Tricore Interactive, Inc. Princeton, NJ

Kari Duma-White UnitedHealthcare - Consumer Communication Solutions Edina, MN

Katie McGlade Vanguard Wayne, PA

49. Marketing Electronic & Video Publications

Robert Cao-Ba Arizona State University Alumni Association Tempe, AZ

Renee Prink Children's Hospital and Health System Milwaukee, WI

Chris Basiaga, Jason Bramlette, Leila Ortega Cisco WebEx University Rancho Cordova, CA Drexel University Student Life & Administrative Services Philadelphia, PA

Joseph E. Criscuoli EPI-Colorspace Laurel, MD

Lockheed Martin Richland, WA

Sandra Gouge Troy University Troy, AL

Communications Team, Terry Simzer Upper Canada District School Board Brockville. ON

50. PR, Public Information & Public Service Electronic & Video Publications

James Mandler Beth Israel Medical Center New York. NY

William Weger Image One PR Rockville, MD

JEVS Human Services Philadelphia, PA

Susan Hawkins Lake County Forest Preserves Libertyville, IL

Lockheed Martin Richland, WA Angela Marshall Nassau BOCES Garden City, NY

Mark J. Case Otter Tail Power Company Fergus Falls, MN

Janice Boman Seattle City Light Seattle, WA

51. Electronic & Web Publications

AAA Living Greensboro, NC

Brooke Simmons American Solar Energy Society Boulder, CO

Rachel Coker Binghamton University Binghamton, NY

Kathleen Brunet Eagan Clarus Associates LLC for Seton Hall Law Wharton, NJ

David L. Perkins, Jr. DL Perkins, LLC Tulsa, OK

Creative Team Hollister Creative Wynnewood, PA

Lockheed Martin Richland, WA

Dawn A. Lospaluto NAPL Paramus, NJ

Katrina Holt National Maternal and Child Oral Health Resource Center Washington, DC

OptumHealth/Carrot Reston, VA

Ann Marie R. Harvie USACE, New England District Concord, MA

Colleen Robinson The Vanguard Group Malvern, PA 52. Multimedia & Interactive Publications

Ascend Integrated Media Team Ascend Integrated Media Overland Park, KS

Charlie Chambers IFRACTAL Philadelphia, PA

Diane Montana Jackson National Life Insurance Denver, CO

Anne Kay, Tim Bourgard, Cory Habermehl London Health Sciences Centre and St. Joseph's Health Care -London London, ON

TMG Washington, DC

Diane Slayton UnitedHealthcare Edina, MN

Deanna Kehler Vanguard Valley Forge, PA

53. Slide Shows

Paul Damaso, Dolores Bartl-Hofmann, Ben DeSantis City of Mississauga Mississauga, ON

Shawn Hileman IFRACTAL Philadelphia, PA

Johns Hopkins University School of Nursing Baltimore, MD

Nina G. Cosgriff Northern Virginia Electric Cooperative Manassas, VA 54. YouTube Videos

Frank Hoke Fox Chase Cancer Center Philadelphia, PA

Jane D. Zimmerman, Ph.D. The Mount Sinai Medical Center New York, NY

55. Blogs, Forums & Wikis

The Garretson Firm Resolution Group, Inc. Cincinnati, OH

O'Neill Institute for National & Global Health Law Georgetown University Washington, DC

Brian Summerfield National Association of REALTORS® Chicago, IL

NC State Alumni Communications Staff NC State Alumni Association Raleigh, NC

Pardee Hospital Hendersonville, NC

Jenny Greenhough Rocket Lawyer Incorporated San Francisco, CA

David Brazeau, Rik Ganderton Rouge Valley Health System Toronto, ON

Kerry McLeish Rouge Valley Health System Foundation Toronto, ON

56. Social Media

Dan Crandall, Lauren Harris Cleveland Metroparks Cleveland, OH

Frank Hoke Fox Chase Cancer Center Philadelphia, PA

Marketing Department Jefferson National Louisville, KY

NATA Communications Team National Athletic Trainers' Association Dallas, TX

Craig Moore SkillsUSA Leesburg, VA

57. Green Electronic & Video Publications

APTECH LIMITED Mumbai, India

Kristin Clarke ASAE and The Center for Association Leadership Dunn Loring, VA

Matthew Gaubert DynMcDermott Petroleum Operations New Orleans, LA

Corporate Communications NCCI Holdings, Inc. Boca Raton, FL

Participant Education Green Team Vanguard Valley Forge, PA

58. Special Purpose Electronic & Video Publications

Robert Cao-Ba Arizona State University Alumni Association Tempe, AZ

Alissa Pierson Arizona State University Alumni Association Tempe, AZ

Jennifer C. Loftus Astron Solutions New York, NY

John O'Nelio Cerner Corporation Kansas City, MO

Kimberly Lopez Ford Motor Company, Retailer Education & Training Dearborn, MI

Kapil Gupta G-Cube Solutions Noida, India

Lockheed Martin Richland, WA

Louisiana Sea Grant College Program Baton Rouge, LA

The Marcus Group, Inc. Little Falls, NJ

Peter Damiri Multiple Sclerosis Association of America Cherry Hill, NJ

Colleen M. Kelley National Treasury Employees Union Washington, DC

Brian Woodland Peel District School Board Mississauga, ON

Corporate Communications The Scarborough Hospital Scarborough, ON

Marketing Department Sheltering Arms Physical Rehabilitation Centers Mechanicsville, VA

Web & Intranet Sites

59. Web Sites

Matthew Dembicki American Association of Community Colleges Washington, DC

Booz Allen Hamilton Point Lookout, NY

Michele Merrell Brightstar Miami, FL

CAWOOD Eugene, OR

Laura West Center for Joyful Business Norcross, GA

Jason Pickrell City of Houston Houston, TX

Shannon Landin Conway Data, Inc. Norcross, GA

Patricia Beckman Cybertary Roseville, CA

William Spencer Defense Media Activity Anacostia Anacostia Annex, DC

Code T Dryden Flight Research Center Edwards. CA

Naveen Nawaz Ellipse Communications, Inc. Dallas, TX Lisa Hoffman Emergency Medicine News New York, NY

Corporate Communications Entergy Corp. New Orleans, LA

Katrin Atienza First Rehab Life New York, NY

The Food Allergy & Anaphylaxis Network Fairfax, VA

Funk/Levis & Associates Eugene, OR

Emmanuel Sullivan Gypsy Media Group Houston, TX

Barbara Thomas Henry B. Tippie College of Business Iowa City, IA

Leigh Raque Humana Military Healthcare Services Inc. Louisville, KY

Julieann Strogin Lake Health Concord Township, OH

Patricia Burgio, APR Lancaster Central School District Lancaster, NY

Michigan Sea Grant Extension East Lansing, MI

MOAA Webmaster Military Officers Association of America Alexandria, VA Katrina Holt National Maternal and Child Oral Health Resource Center Washington, DC

Belinda Lai National Rural Telecommunications Cooperative Herndon, VA

Mark Thomas National Shooting Sports Foundation Newtown, CT

Deborah Braccia Oncology Nursing Society Hoboken, NJ

Helen Mosher, Robert K. Ackerman, Beverly P. Mowery Signal Magazine Fairfax, VA

Shafqatullah Syed Society for Technical Communication Fairfax, VA

Michael Lykhinin UCF College of Medicine Orlando, FL

Camille Baxter University of Illinois Medical Center Chicago, IL

Jason Baez Wax Custom Communications Miami, FL

Lindsay McKeighan, Michelle Noonan Word Work, Inc. Philadelphia, PA

Sophia Dower Words'worth Parkview, South Africa

60. Intranet Sites

Internal Communications The Bon-Ton Stores, Inc. Milwaukee, WI

Kristen Smolen Ford Motor Company, Retailer Education & Training Dearborn, MI

Keck School of Medicine of the University of Southern California, Health Sciences Public Relations & Marketing, Office of the Dean Los Angeles, CA

Michele Martin Lawson Health Research Institute London, ON

61. Home Pages

Crutchfield Dermatology Eagan, MN

Beth McCullough GlaxoSmithKline Oncology R&D Collegeville, PA

62. Microsites & Individual Web Pages

Anna J. H. Fang Anna Fang Public Relations Quarry Bay, Hong Kong

Lori Block Buck Consultants San Francisco, CA

D Custom Dallas, TX

George Barrett, Virginia Emrick, Kristen McDonald Educational Testing Service Princeton, NJ

GII Online Media Team Goodwill Industries International Rockville, MD Great-West Retirement Services Greenwood Village, CO

Randy Galasso, Amanda Graziani, Vince Gomez, Shelly Ledford MetLife Resources Somerset, NJ

Gordon Withers NAFSA: Association of International Educators Washington, DC

Jimmy Jones National Renewable Energy Laboratory Golden, CO

National Sudden and Unexpected Infant/Child Death & Pregnancy Loss Consortium Washington, DC

Kenneth Hittel New York Life Corporate Internet New York, NY

Tessa Burton Northwestern Memorial Hospital Chicago, IL

Jonathan Kersting Pittsburgh Technology Council Pittsburgh, PA

Julie Hall Sandia National Laboratories Albuquerque, NM

Stratton Publishing & Marketing Inc. for Assisted Living Federation of America Alexandria, VA

Jennifer Cresap UnitedHealthcare Edina, MN

63. Web & Intranet Site Content & Writing

CAWOOD Eugene, OR

Drexel University Student Life & Administrative Services Philadelphia, PA

The Green Sheet Rohnert Park, CA

Lisa Angelettie Grow Your Self Inc. Elkins Park, PA

Tom Ceconi HR & Benefits Essentials Stamford, CT

Manufacturing Jewelers & Suppliers of America Attleboro Falls, MA

Mr. Clement Ducro Nanyang Junior College Singapore

Elizabeth Fordham Quill & Ink Houston, TX

64. Web & Intranet Site Design & Illustration

Nyman Ink -Concepts That Click Toronto, ON

Technical Publications Group Pella Corporation Pella. IA

Margott Weltin Weltin Design Arlington, VA

65. One to Two Person– Produced Web & Intranet Sites

Sheila McCallum Durban, South Africa

Kim Readmond, Christy Maxfield CID - Central Institute for the Deaf St. Louis. MO

Eleanor B. Meredith, Chris Liberante Irving Levin Associates Norwalk, CT

Alan Murphy John Wayne Airport Costa Mesa, CA

Lisa Weyhrich, Jillian Hillard PreGel AMERICA Concord, NC

Dave Bourne, Tracy Huffman The Scarborough Hospital Scarborough, ON

The Technical Editing SIG Society for Technical Communication Sanford, NC

Chris McBeath Travelink Publishing Vancouver, BC

Ranger Kidwell-Ross WorldSweeper.com Bow. WA

66. New Web & Intranet Sites

Office of Communications American College of Obstetricians and Gynecologists Washington, DC

Michael D. O'Neill BioQuick News San Mateo, CA

Barbara F. Orwig Career Communications, Inc. Overland Park, KS

Mark Poole Marsh U.S. Consumer Urbandale, IA

John Von Brachel Merrill Lynch Pennington, NJ

Lois Trench-Hines OncUView.tv West Conshohocken, PA

67. Most Improved Web & Intranet Sites

Rita Tiefert Nolan American Gear Manufacturers Association Alexandria, VA

Belinda Brouder-Hayes Dark Horse Marketing New Rochelle, NY

Health Information Group Georgetown University Washington, DC

Christy Petterson Georgia World Congress Center Atlanta, GA

Ralph Chaump, Jr., Carl W. Rosst The Guardian Life Insurance Company of America New York, NY Habitat for Humanity of Orange County Santa Ana, CA

Public Affairs Staff Idaho Housing and Finance Association Boise. ID

The Nation's Health Washington, DC

Web Management Team Network Designs, Inc. Vienna, VA

Marilyn Ranson, Diane Barney NorthBay Healthcare Fairfield, CA

John Roy Northern Virginia Electric Cooperative Manassas, VA

Northwest Center for Public Health Practice Seattle, WA

David Scharf & Communications Task Force Ottawa Public Library Foundation Ottawa, ON

Pulmonary Hypertension Association Silver Spring, MD

Segal Communications The Segal Company New York, NY

Maureen Cooke Siemens Corporation Iselin, NJ

Deanne Levander, Carol Widstrand Society for Technical Communication -Twin Cities Community St. Paul, MN

Venetia L. Miles Township High School District 214 Arlington Heights, IL

Melissa Wilson Wilson Monnig Creative LLC St. Peters. MO

Campaigns, Programs & Plans

68. Education & Training Campaigns, Programs & Plans

Ali Brown Ali International Los Angeles, CA

Bert Troughton, MSW ASPCA Pro Learning New Gloucester, ME

Molly Luffy, Therese Skelly Innerguru.com Hilliard, OH

Michel Filion Iron Ore Company of Canada Montreal, QC

Human Resources -Internal Communications Memorial Sloan-Kettering Cancer Center New York, NY

Terry Alston Jones, Ava Crawford North Carolina Healthy Start Foundation Raleigh, NC

69. Marketing Campaigns & Programs

Corporate Communications Bayfront Medical Center St. Petersburg, FL

Marcia Wittmann, John Styner Educational Testing Service Princeton, NJ

Traci Navarre
The Honor Society
of Phi Kappa Phi
Baton Rouge, LA

Creativity Center MSA Cranberry Township, PA Kelly Scott Stamats, Inc. Cedar Rapids, IA

Sandra Gouge Troy University Troy, AL

Diana Alvarado UnitedHealthcare Atlanta, GA

70. PR, Public Information & Public Service Campaigns

Jeff Jacomowitz Continuum Health Partners New York, NY

George McNeilly ESPN Lake Buena Vista, FL

Michael Keating Government Product News Atlanta, GA

Jane L. Hillhouse Hillhouse Graphic Design Kingsport, TN

Paula Phelan Nadel Phelan, Inc. Scotts Valley, CA

Donna Snellings Northern Virginia Electric Cooperative Manassas, VA

Bonita Brodt Northwestern Memorial Hospital Chicago, IL

Peabody Energy St. Louis, MO The Port Authority of New York & New Jersey New York, NY

Creative Team VIA Marketing, Inc. Merrillville, IN

Bert Lozano Weber Shandwick Dallas, TX

71. Employee & Benefit Communications

Marketing Communications ActiveHealth Management New York, NY

Helen Box-Farnen Aon Consulting, Inc. Baltimore, MD

Jesse Lahey Blackwater Consulting, LLC Mio, MI

Dominique Blouin Morneau Sobeco Montreal, PQ

PRM Consulting Group for Howard Hughes Medical Institute Atlanta, GA

Sibson Communications Sibson Consulting New York, NY

Laurie Feingold Towers Watson Paramus, NJ

Margaret Mick Towers Watson Stamford, CT

72. Member & Customer Communications

AHA! Vancouver, WA

Inia Burginger Northern Virginia Electric Cooperative Manassas, VA 73. Financial & Investment Campaigns & Programs

Great-West Retirement Services Greenwood Village, CO

MetLife Retirement Marketing Irvine, CA

74. Health & Medical Campaigns & Programs

Participant Marketing Alere Dallas, TX

Marketing Department Beth Israel Deaconess Medical Center Boston, MA

Evelyn Jenkinson Danbury Hospital/ Danbury Health Systems Danbury, CT

Brian Griffin Delnor Hospital Geneva, IL

Carole Szpak National Association of Psychiatric Health Systems Washington, DC

newsLINKED Marketing Strategies, LLC Salt Lake City, UT

Dave Bourne The Scarborough Hospital Scarborough, ON

Margaret Mick Towers Watson Stamford, CT

Olivia Belter Univera Healthcare Buffalo, NY 75. Meeting & Event Campaigns, Programs & Plans

Tom Norton Cambridge Healthtech Institute Needham, MA

Amber Spencer Dixie Regional Medical Center St. George, UT

Professional Housing Management Association Leesburg, VA

76. Government Agency Communications

Kellie O'Connell-Miller Chicago Housing Authority Chicago, IL

Christy Lui, Kate Winckler Marketing On Demand LLC Oconomowoc, WI

77. Charitable & Philanthropic Campaigns & Programs

Redding Publications Services and ADCOM CH2M HILL Redding, CA

Debbie Ryan, Patricia Jackson CNIB Newfoundland and Labrador St. John's, NF

Seth J. Katzen Jewish Federation of Palm Beach County West Palm Beach, FL

78. Total Publication Programs

Communications Team, Terry Simzer Upper Canada District School Board Brockville, ON

79. Green Campaigns, Programs & Plans

Leann R. Harris, GBA Aon Consulting Winston-Salem, NC

Luisa Menjivar, Kelly Barrett International Monetary Fund Multimedia Services Washington, DC

80. Special Purpose Campaigns, Programs & Plans

Participant Marketing Alere Dallas, TX

John J. Mack, Jennifer Hillmer and the Marketing and Visual Communications Staff Cleveland Metroparks Cleveland, OH

Crystal Howard ESPN New York, NY

Ann Tracy Mueller Lincoln Buff 2 Heyworth, IL

Mark Thomas National Shooting Sports Foundation Newtown, CT

Writing

81. Education & Training Writing

Christian Early Education Staff Association of Christian Schools International Colorado Springs, CO

Code T Dryden Flight Research Center Edwards, CA

Michelle Shaffran Ford Motor Company Dearborn, MI

Maiya Rose Benda Companies LLC Roseville, CA

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Peggy Edwards Professional Tennis Registry Hilton Head Island, SC

82. Marketing Writing

Tom Hershberger American Bankers Association Washington, DC

Brian Fox C.Fox Communications Silver Spring, MD

Scott Vander Heiden Direct Supply, Inc. Milwaukee, WI

Brian Wenzel Interline Brands Jacksonville, FL

Mark Poole Marsh U.S. Consumer Urbandale, IA

Richard Hart Verum Publishing Foster City, CA

83. PR, Public Information & Public Service Writing

M. Kathryn Kelly American Bankers Association Washington, DC

Katie Visser Direct Supply, Inc. Milwaukee, WI

New Jersey Association of Mental Health Agencies, Inc. Mercerville, NJ

84. Media Kit & News Release Writing

Maria Gebhardt Broward County Library Ft. Lauderdale, FL

85. Web Writing

Jennifer Selby Long Selby Group Oakland, CA

86. Feature Writing

Elizabeth Hey AAA Living Greensboro, NC

Stephanie Saltzberg DeBoer American College of Radiology Reston, VA

Jonathan Rollins American Counseling Association Alexandria, VA

Liz Spittler American Dietetic Association Chicago, IL

Robert F. Black American Society for Engineering Education Washington, DC

Robert L. Reid American Society of Civil Engineers/ Civil Engineering Magazine Reston, VA Ari Kaplan Ari Kaplan Advisors Millburn, NJ

Liz Massey Arizona State University Alumni Association Tempe, AZ

Kim Howard Association of Corporate Counsel Washington, DC

Ann Dermody BoatU.S. Alexandria, VA

Duncan Will, CPA/ ABV/CFF, CFE CAMICO Mutual Insurance Co. Redwood City, CA

Clifton Barnes Carolina Alumni Review Cary, NC

Katherine L. George Catalina Communications Fredericksburg, VA

Jennifer Norbut CCIM Institute Chicago, IL

Melinda Collins Centerstone Nashville, TN Colin Ellis Certified General Accountants of Ontario Toronto, ON

Dave Schafer City of Houston Houston, TX

Mark Berry College of Charleston Magazine Charleston, SC

Donna Patané Costco Wholesale Issaquah, WA

Will Koch COUNTRY Financial Bloomington, IL

Tabatha J. Wethal Cygnus Business Media Fort Atkinson, WI

Tony Illia Engineering News-Record Las Vegas, NV

Carl Strang Forest Preserve District of DuPage County Wheaton, IL

HemOnc Today Thorofare, NJ

Laura Jean Whitcomb Kearsarge Magazine Grantham, NH

Mike Allegra The Lawrenceville School Lawrenceville, NJ

Mike Daley Marine Corps Community Services Camp S.D. Butler, Okinawa Christopher Murphy NAFSA: Association of International Educators Washington, DC

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Communications and Government Relations Team Ontario Nurses' Association Toronto, ON

Elise Hacking Carr Print Professional Magazine Philadelphia, PA

Sandra Guy Society of Women Engineers Cleveland Heights, OH

Karen Carlson Southern Illinois University School of Medicine Springfield, IL

Jim Olsztynski Supply House Times/ BNP Media Bensenville, IL

Michael W. Fincham University of Maryland Sea Grant College Park, MD

Kathy Still The University of Virginia's College at Wise Wise, VA

Dawn-Marie De Four-Gill The University of the West Indies, Marketing and Communications Port of Spain, WI

Ann Marie R. Harvie USACE, New England District Concord, MA

Robert Widener VFW Magazine Kansas City, MO

Steven Clark The Walt Disney Company Burbank, CA

Bonnie Love WorldWide Drilling Resource, Inc. Bonifay, FL

87. Feature Series Writing

Volta Voices Alexander Graham Bell Association for the Deaf and Hard of Hearing Washington, DC

Constance Hardesty American Animal Hospital Association Lakewood, CO

Doreen B. Zudell, S. Jenise Veris, Kelly R. DiFrancesco NASA Glenn Research Center Cleveland, OH

Martha King National Multiple Sclerosis Society New York, NY

Patrick McGee, Paul Juestrich, Karen Devlin Pharmaceutical Formulation & Quality Magazine Hoboken, NJ

Steven Scandaliato, SET Plumbing Systems & Design Magazine Des Plaines, IL

Publications Staff University of Medicine & Dentistry of New Jersey Newark, NJ

Dawn-Marie De Four-Gill The University of the West Indies, Marketing and Communications Port of Spain, WI

88. How-to Writing

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David L. Perkins, Jr. DL Perkins, LLC Tulsa, OK Stacey Moncrieff National Association of REALTORS® Chicago, IL

Jeremy Faust The New Physician Reston, VA

Seapine Software, Inc. Mason, OH

Richard Hart Verum Publishing Foster City, CA

Paula Willits Wiley Hoboken, NJ

89. How-to Series Writing

American Bankers Association Washington, DC

Suzy Logan American Thoracic Society New York, NY

Anita Thompson Costco Wholesale Issaquah, WA

Lola Butcher Oncology Times New York, NY

Speech Technology Staff Speech Technology Magazine New York, NY

90. News Writing

Raina Keefer American College of Radiology Reston, VA

Eric Raible Cardiology Today Thorofare, NJ

Bill Bell Cerner Corporation Kansas City, MO

Steven Johnson ECT.coop Arlington, VA

Jean Lachowicz Gazette Chicago, IL

Art Preece Huntington Beach Police Officers' Association and Foundation Huntington Beach, CA

Ellen Smith Mine Safety and Health News Pittsford, NY

Kimberly Jenkins National Association of State Boating Law Administrators Lexington, KY

Ann Cony Sacramento Municipal Utility District Sacramento, CA

Beth Rosenberg Soundings Trade Only Essex, CT

Steven Clark The Walt Disney Company Burbank, CA

Kurt Ullman Wiley-Blackwell Hoboken, NJ

WordSouth Public Relations, Inc. Rainsville, AL

91. News Series Writing

AARP Segunda Juventud Washington, DC

William S. Bike, Susan S. Stevens Gazette Chicago, IL

Eric T. Rosenthal Oncology Times New York, NY

Tom Farmer Pitsco Education Pittsburg, KS

92. Interviews & Personal Profiles

Louise Arnheim, Kelly Mahon Association of American Medical Colleges Washington, DC

Adam Pranica Costco Wholesale Issaquah, WA

Credit Union Association of New York Albany, NY

Allan Richter Energy Times Melville, NY

Susan Grisham Home Lighting & Accessories New City, NY

Keyana Tennant IEEE Piscataway, NJ

Patrick Hyland LP Gas Magazine Cleveland, OH Liza Berger McKnight's Long-Term Care News Northfield, IL

Latayne C. Scott Military Officer Magazine Alexandria, VA

Kelly Quigley National Association of REALTORS^Æ Chicago, IL

Mike Price National Ground Water Association Westerville, OH

Gary Halpern The Photo*Media* Group, Inc. Seattle, WA

Gay-Lynn Carpenter Sigma Phi Epsilon Richmond, VA

Steven Clark The Walt Disney Company Burbank, CA

Brian Caldwell Woodshop News Essex, CT

Jennifer Hicks Woodshop News Dayville, CT

93. Regular Departments & Columns

American Journal of Critical Care American Association of Critical-Care Nurses Aliso Viejo, CA

Eric Ries American Physical Therapy Association Alexandria, VA Brett Hansen American Society of Civil Engineers/ Civil Engineering Magazine Reston, VA

Pune Dracker ASPCA Pro Learning New York, NY

Jacklyn P. Boice Association of Fundraising Professionals Arlington, VA

Dave Schafer, Andrew Guy, Jr. City of Houston Houston, TX

Steve Johnson Copresco Carol Stream, IL

Gil Press EMC Corporation Hopkinton, MA

Mary Wollney Frank Talk Palm Beach, FL

Marydee Ojala Information Today Inc. Indianapolis, IN

Patricia Burgio, APR Lancaster Central School District Lancaster, NY

Bill Hudgins LandLine Magazine Gallatin, TN James M. Berklan McKnight's Long-Term Care News Northfield, IL

Ken Nelson North American MGA Register Grand Rapids, MI

Wes Isley Pace Communications Greensboro, NC

Mike Fisher, CDC Print Services and Distribution Association Alexandria, VA

Joseph Weiss, M.D. Wayne County Medical Society of Southeast Michigan Detroit, MI

Isabelle Cohen-DeAngelis Wiley Hoboken, NJ

94. Editorial & Advocacy Writing

Brad Pokorny Bahá'í International Community New York, NY

Lila Ivey Hospice of Marion County Ocala, FL

Brady L. Kay Houseboat Magazine Idaho Falls, ID

Joseph V. Simone, M.D. Oncology Times New York, NY

Valerie Canady Wiley Hoboken, NJ

95. Financial & Investment Writing

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Robert F. Black American Society for Engineering Education Washington, DC

Robyn Macpherson Ariad Custom Communications Toronto, ON

BlackRock Global Marketing BlackRock, Inc. Plainsboro, NJ

Lisa Brown Brightworth Atlanta, GA

Sara Drummond Commercial Investment Real Estate Magazine Chicago, IL

Custom Solutions from SmartMoney New York, NY

Jennifer Molloy Institutional Real Estate, Inc. San Ramon, CA

The Vanguard Group, Inc. Valley Forge, PA

96. Health & Medical Writing

Critical Care Nurse American Association of Critical-Care Nurses Aliso Viejo, CA

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Andrew Guy, Jr. City of Houston Houston, TX

Brett Nauman COUNTRY Financial Bloomington, IL

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Lois McBean, MS, RD National Dairy Council Ann Arbor, MI

Naveed Saleh, M.D. The New Physician Reston, VA

Michael W. Kahn NRECA - Electric Co-op Today Burke, VA

Bryan Bechtel, Erin Boyle, Michela Cimberle Ocular Surgery News Thorofare, NJ

Nicole Blazek PediatricSuperSite.com Thorofare, NJ

Stratton Publishing & Marketing Inc. for American Orthotic & Prosthetic Association Alexandria, VA

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Karienne Stovell Wiley Hoboken, NJ

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98. Technical Writing

Flow Control Magazine Grand View Media Group Philadelphia, PA

Communication Division National Precast Concrete Association Carmel, IN

NBT Bank Norwich, NY

Cindy Haley Tyler Technologies Plano, TX

99. Technology & Science Writing

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Neal Singer Sandia National Laboratories Albuquerque, NM

Maryann Lawlor Signal Magazine Fairfax, VA

VUE Software Coconut Creek, FL

Washington River Protection Solutions Richland, WA

100. Green Writing

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Kristin Clarke ASAE and The Center for Association Leadership Dunn Loring, VA

Bahá'í National Center Evanston, IL

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101. Writing Series

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Volta Voices Alexander Graham Bell Association for the Deaf and Hard of Hearing Washington, DC

Cary Boshamer American College of Radiology Reston, VA

Clifton Barnes CB3media on Behalf of the NC State Bar Journal Cary, NC

Lisa James Energy Times Melville, NY

Alyssa Oshiro Federal Reserve Bank of Philadelphia Philadelphia, PA

Meredith Liepelt Rich Life Marketing Dublin, OH

Iris Aboytes Sandia National Laboratories Albuquerque, NM

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Laura Walter, Christine Ramella EHS Today Cleveland, OH

Jessica Christensen, Esq. Employer Resource Institute Alameda, CA

Marcia Layton Turner Layton & Co., Inc. Penfield, NY

Elizabeth Fordham Quill & Ink Houston, TX

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Don Tepper American Physical Therapy Association Alexandria, VA

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104. Design & Layout

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106. Infographics

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107. Covers

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Judi Connelly ASCD Alexandria, VA

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Jacklyn P. Boice Association of Fundraising Professionals Arlington, VA

Zeena Feldman Carnegie Endowment for International Peace Washington, DC

Loren Rice Center for Information Management & Educational Services Tallahassee, FL

Brad Pierson Colorado Medical Society Denver, CO

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Larry Preslar SPARK Publications Matthews, NC

Steven Clark The Walt Disney Company Burbank, CA

Jean Christofferson WorldatWork Scottsdale, AZ

108. Spreads

Creative Services Department BoatU.S. Alexandria, VA

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S&A Cherokee Cary, NC

Stephanie Hobby, Michael Lanigan Sandia National Laboratories Albuquerque, NM

Connie Conklin Society of Women Engineers Cleveland Heights, OH

Jean Christofferson WorldatWork Scottsdale, AZ

109. Photography

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110. Corporate Identity & Graphic Standards Materials

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Funk/Levis & Associates Eugene, OR

Tia Neuenschwander JM Graphic Arts, Inc. Worden, IL

Danielle Norris Peel District School Board Mississauga, ON

Michael Stokely Stokely Design Associates Inc. Toronto, ON

111. Print Ads & Advertorials

Publishing Services American Association of Neuroscience Nurses Glenview, IL

Cristin Conner American Paint Horse Association Fort Worth, TX

Andy Hawk American Snowsports Education Association Lakewood, CO

Scott Warne Warne Marketing & Communications Toronto. ON

112. Exhibits, Displays & Signage

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John Gonzalez Northeast Ohio Regional Sewer District Cleveland, OH Elizabeth Fordham Quill & Ink Houston, TX

HeritageScapes Exhibits St. Mary's College of Maryland St. Mary's City, MD

Scott Warne Warne Marketing & Communications Toronto, ON

113. Calendars, Posters & Certificates

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Traci Doak Chubb Group of Insurance Companies Simsbury, CT

John Harris City of Houston Convention & Entertainment Facilities Department Houston, TX

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Grand Valley State University, College of Education Community Outreach Office Grand Rapids, MI

Julia Michry Time Inc. Content Solutions New York, NY

115. Special Purpose Design & Illustration

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CUES Marketing Team Madison, WI

UnitedHealthcare - Consumer Communication Solutions Edina, MN

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116. Best Redesigns

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Credit Union Management Team Credit Union Executives Society Madison, WI

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GLC Custom Publishing Northbrook, IL

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Jamie Finkelstein JCDS, Boston's Jewish Community Day School Watertown, MA

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